

SUSTAINABILITY POLICY

As SURGA ALAÇATI, we are committed to applying sustainability principles in all our activities. Environmental Responsibility:

- We encourage the efficient use of energy and water resources and aim to reduce the amount of waste.
- We minimize environmental impacts to protect the local ecosystem and support biodiversity.
- We raise awareness among our staff and guests about recycling and waste management.

Social and Cultural Sensitivity:

- We support economic and social development by collaborating with local communities.
- We protect and promote local cultural values and heritage.
- We ensure that all our staff comply with the principles of fair business practices, equality and diversity.

Economic Sustainability:

- We encourage working with sustainable suppliers and aim to contribute to the local economy.
- We constantly review our processes to ensure efficiency and cost savings.

Quality management:

- We strictly adhere to quality standards to keep guest satisfaction at the highest level.
- We are committed to the continuous training and development of our personnel based on the principles of continuous improvement.

Human Rights and Employee Rights:

- We fully comply with business ethics standards and human rights.
- We support fair working conditions and reject all kinds of discrimination.

Health and Safety:

- We take the necessary precautions to keep the health and safety of our guests and employees at the highest level.
- We provide a safe environment by constantly reviewing hygiene and cleaning standards.

Risk and Crisis Management:

- We evaluate risks, take precautions and constantly improve our management processes.
- We prepare and update crisis plans to ensure quick and effective action in crisis situations.
- We organize training and awareness programs to prepare our personnel for emergencies and strengthen their response skills.

This sustainability policy reflects our efforts as SURGA ALAÇATI to achieve our sustainability goals and fulfill our commitments for a better future. We constantly review, update and share our policy with all our stakeholders.